

Theatre Passe Muraille

Theatre Passe Muraille (pronounced “Theatre Pass Mur-eye”)

Visual Story



16 Ryerson Avenue, Toronto

This Package aims to support people with autism, communication difficulties, learning disabilities and those with English as a second language. It can be used to help anyone access and understand their experience in the building.

Need more information or would you like to schedule a familiarization visit? Contact Jenn Sartor, Producer by email: jenns@passemuraille.on.ca or call 416-504-8988 x2127

Theatre Passe Muraille Questions? Jenn Sartor, jenns@passemuraille.on.ca or 416-504-8988 x2127

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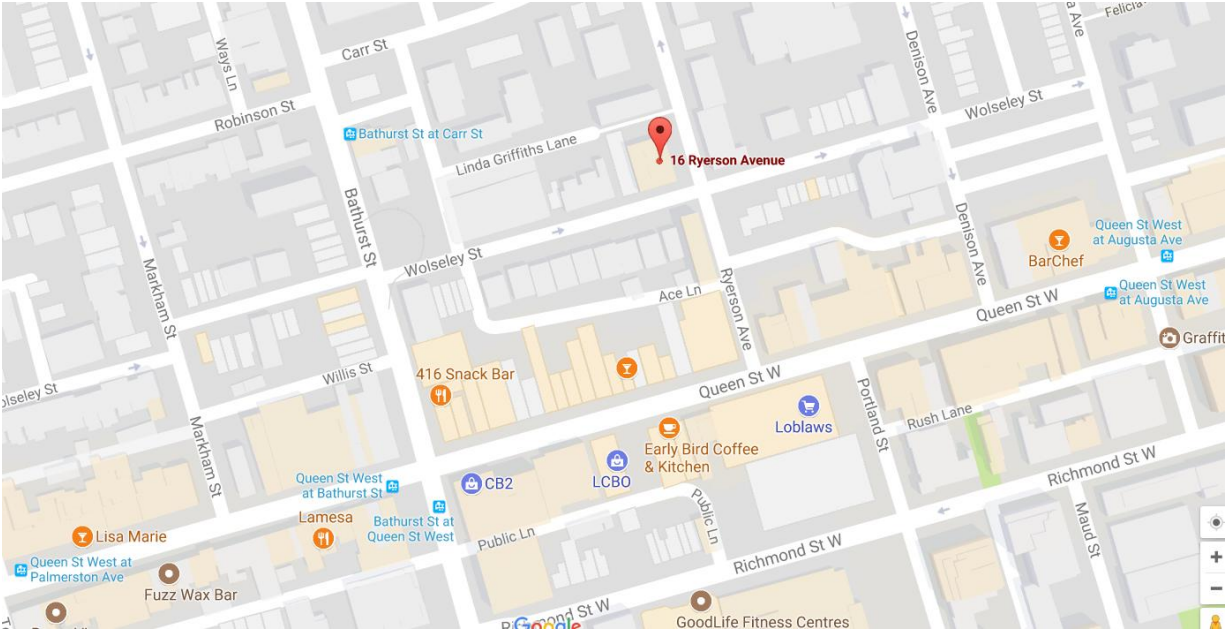
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How to get here!

Theatre Passe Muraille is located at 16 Ryerson Ave. in Toronto. We are 1 block North of Queen Street and one block East of Bathurst Street:



HOW TO GET HERE

Parking and TTC

There is a small amount of street parking available around the theatre. A paid parking lot (Green P) is located at the corner of Wolseley Street and Augusta Ave.

By **TTC Osgoode Station**: Take the Queen Street car west to Bathurst Street. Travel back one block East on Queen to Ryerson Avenue. Then walk North on Ryerson one block.

By **TTC Bathurst Station**: Take the Bathurst Street car south to Queen Street. Travel East on Queen one block to Ryerson Avenue. Then walk North on Ryerson one block.

TTC Accessible Trip Planner: http://www.ttc.ca/Trip_planner/index.jsp

Welcome to Theatre Passe Muraille

Theatre Passe Muraille is a building that creates and hosts shows and events featuring Theatre, Music and Dance.



Here we are at the main entrance to the Theatre.

There are 2 spaces in our theatre, the Mainspace which seats 185 people on two levels and the Backspace which seats 55 people. There is no automatic button to open the doors from the outside so you will need someone to help you with the doors; our staff are good people to help.

PEOPLE YOU MIGHT SEE:

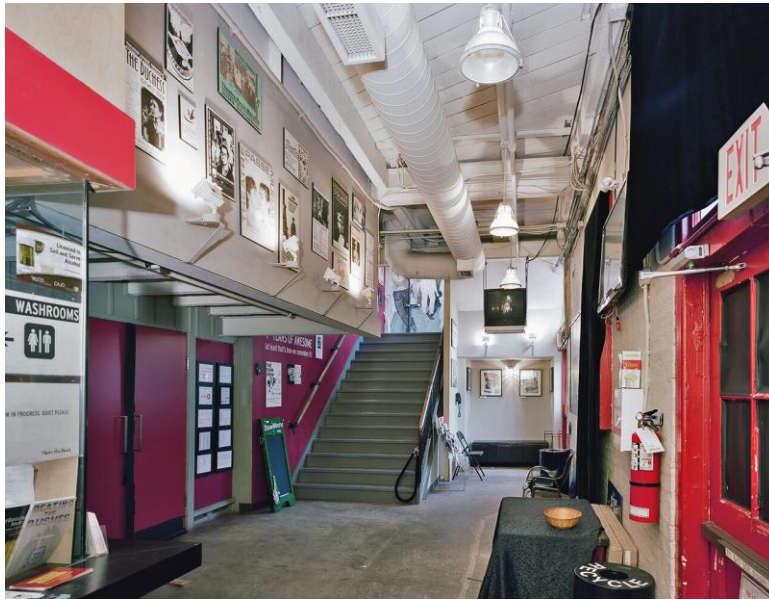
Box Office Associate: This is the person that will be sitting in the box office and will welcome you when you enter the lobby. They will help you pick up your tickets to the show or help you buy tickets if you have not pre-purchased.

Front of House Manager: This person will be moving around the space to answer questions and make sure you get into the performance and see the show.

Volunteer usher: This person will take your ticket from you before you enter the space and will return it to you, they are a good person to ask if you have questions.

Bartender: This person will be behind the bar in the Mainspace theatre and they can sell drinks and snacks to you.

House Technicians: There is a technician in each space, they run the lights and sound for the show and they sit in the “booth” which is a small room in the back of the theatre.



This is the Theatre Passe Muraille Lobby.

This is where you can pick up tickets, use the washroom or access the Mainspace Theatre.

If you need to leave during a show for whatever reason you are welcome to sit in the lobby, it should be quieter and you can ask the House Manager for help or assistance in the lobby. Before the show starts the lobby might have a lot of people around. You are safe.

It could be loud and you might hear music, you can ask the staff if you need assistance in the lobby, the Front of House Manager and Box Office Associate will be available here.

If you are visiting Theatre Passe Muraille you might need a ticket for your event. You might have bought tickets in advance or be buying them today. You can pick up purchased tickets or buy a ticket at the box office from the Box Office Associate.



When you enter the theatre for your show or event, an usher will take your ticket from you and rip it, then give you a part of the ticket back to keep.

When facing the box office if you turn to the left there is a hallway to the washrooms.



This is the Hallway to the washrooms.



This is the Mainspace Theatre (this picture is taken from the 2nd floor).



This is the Mainspace Theatre audience (this photo is taken from the second floor above the stage).

The Mainspace doors will be opened half an hour before your show is set to start. Sometimes the stage or seating looks a little bit different depending on the show. If you need to leave the space at any time you can exit through the door to the lobby.

There is also an upstairs to this theatre where there is a bar and smaller stage, as well as more seating. You can go upstairs through the lobby or a staircase inside the theatre.



This is our bar area, there is also seating up here and an exit into the lobby.



This is a photo taken outside the backspace doors.

Our backspace is not accessible from the lobby, which means once you pick up your ticket from the box office, you will need to exit the lobby and turn left to walk along the building to the graffiti doors (pictured above) to enter the Backspace. The Backspace opens 15 minutes before the show and you may want to use the washrooms in our lobby before going to see your show.



This is where you will sit during the show. We have seat cushions and extra padding for your back if needed (just ask the Front of House Manager).

There are two entrances and exits to the space where you can leave at any time, one at the top of the audience seating and one where you will enter.



This is what the stage will look like when you are sitting in the audience.

If you have any questions about anything you have read or seen in our Visual Story please contact the box office for more clarification. Call us at 416-504-7529 or email at info@passemuraille.on.ca.

OR if you prefer contact Jenn Sartor, Producer by email: jenns@passemuraille.on.ca or call 416-504-8988 x2127

Thank you and we hope to see you soon!

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